20% DISCOUNT ON NEW COLLECTION OF OUTHORN BRAND PRODUCTS FOR PURCHUSES OVER 32,39 EURO

(hereinafter referred to as: "Promotion")

I. General Provisions

- 1. These Terms and Conditions of Promotion define the scope, terms and conditions of use and the complaint procedure of the Promotion as well as the obligations of the Organiser and the rights of people participating in the Promotion.
- 2. The Organiser of the Promotion is: **OTCF S.A. based in Kraków**, ul. Saska 25C, 30-720 Kraków, registered in the register of entrepreneurs of the National Court Register kept by the District Court for Kraków Śródmieście in Kraków under the KRS number: 0000555276, share capital of PLN 7,384,500 (fully paid up), NIP: 9451978451, REGON: 356630870, BDO: 000005025 (hereinafter referred to as: "**Organiser**").

II. Terms and Conditions of Promotion

- 1. The Promotion is organised in the Organiser's on-line store of Outhorn brand, operated at: https://eu.outhorn.com/ (hereinafter referred to as: "On-Line Store") and in the Outhorn application.
- 2. Customers as defined in the <u>Terms and Conditions of the On-Line Store</u> can take part in the Promotion.
- 3. Promotion duration: from 24.09.2024, 00:00 to 02.10.2024, 23:59:59.
- 4. The Promotion consists in giving a discount in the amount of: 20% (hereinafter referred to as: "Discount") on new collection of Outhorn products available in the On-Line Store (hereinafter referred to as: "Promotional Products") buying over 32,39 euro. The discount is calculated from the current prices. Promotional products are available on the Online Store page: https://eu.outhorn.com/aw24-new-collection,981,0.html The Promotion excludes products with a system name and EAN code included in the table below which are not Promotional Products within the meaning of these Terms and Conditions.

NAZWA PRODUKTU	KOD EAN
OTHSS22ASBGU023-12S-one size TORBA NA RAMIĘ	5904698304387
OTHSS22ASBGU023-10S-one size TORBA NA RAMIĘ	5904698318742
OTHSS22ASBGU023-11S-one size TORBA NA RAMIĘ	5904698318766
OTHSS22ASBGU023-83S-one size TORBA NA RAMIĘ	5904698318759

- 5. In order to qualify for the Discount, one must enter the correct discount code: **NEW20** in the designated field named "ENTER YOUR REBATE CODE" in the Shopping cart when placing an order in the On-Line Store.
- 6. The promotion does not add up with other promotions, discount actions, coupons, loyalty cards etc.

III. Return of Promotional Products

- 1. Customers who are consumers within the meaning of Art. 22¹ of the Civil Code may withdraw from the contract of sale of the Promotional Products and return the Promotional Products to the Organiser according to the terms and conditions specified in Chapter XIII of the Terms and Conditions of the On-Line Store and in the Help section, in the Right of withdrawal tab, available on the website of the On-Line Store.
- 2. The provision of section 1 also applies to a natural person concluding a contract directly related to his or her business activity if it results from the content of this contract that it does not have a professional character for this person, particularly resulting from the subject of his or her business activity, disclosed on the basis of the regulations on the Business Activity Central Register and Information.

IV. Complaints

- 1. Customers using the Promotion may submit complaints regarding the Promotion, in particular the terms and conditions of the Promotion, to the Organiser (hereinafter referred to as: "Complaints") in any manner that sufficiently reveals their will.
- 2. In order to facilitate the submission of a Complaint, the Organiser recommends that the Complaint:
 - a) contains, in particular, the following data: full name, e-mail address or telephone number, reason for the Complaint,
 - b) be sent electronically to the following address: bok@otcf.pl or in writing to the Organiser's registered office address: OTCF S.A., ul. Saska 25C, 30-720 Kraków with a note: "Complaint".
- 3. The Customer using the Promotion does not have to follow or accept the above recommendations of the Organiser, and the non-acceptance shall not affect the validity of the Complaint submitted with the omission of the above recommendations
- 4. In the event of any deficiencies which make the submitted Complaint inconsiderable, the Organiser shall request their completion in accordance with the address data of the Customer using the Promotion indicated in the Complaint.

- 5. The Organiser shall process every Complaint and respond to it by giving an immediate reply on the manner in which it is processed immediately, no later than within 14 days from the date of lodging the Complaint. The Organiser will inform about the outcome of the consideration of the Complaint in the way indicated in the Complaint, and if this way is not indicated, in a manner similar to the manner in which the Complaint has been lodged.
- 6. Complaints concerning the Promotional Products will be considered by the Organiser in accordance with the generally applicable provisions of law, including in particular the provisions of the Civil Code. Detailed information concerning the complaints about goods is available on the On-Line Store website in Chapter XIV of the Terms and Conditions of the Online-Store and in the Help section, in the Complaints tab.

V. Personal Data Protection

Detailed rules concerning the processing and protection of personal data are provided in <u>Chapter XVI of the Terms</u> and <u>Conditions of the On-Line Store.</u>

VI. Final Provisions

- 1. In matters not regulated herein, <u>Terms and Conditions of the On-Line Store</u> and the provisions of Polish law, in particular the Civil Code Act of 23 April 1964 and the Consumer Rights Act of 30 April 2014 shall apply.
- 2. The Seller shall have the right to make amendments to the Terms and Conditions for important reasons including:
 - a) changes in the law, regulating the rules of distance selling;
 - b) organisational reasons, having an effect on: address data, name or legal form of the Organiser;
 - c) technical or technological changes affecting the functionality of the On-Line Store;
 - d) acting to the benefit of the Customers by extending the duration of the Promotion or expanding the range of the Promotional Products.
- 3. The Customers using the Promotion shall be informed of the amendment to the Terms and Conditions by publishing them on the website of the On-Line Store, in the Information section, under the tab <u>Promotion Regulations</u>.
- 4. The amendments to the Terms and Conditions will come into force 1 calendar day after the amendments have been published.
- 5. These Terms and Conditions shall come into force on 24.09.2024. These Terms and Conditions are available on the website of the On-Line Store in the Terms and Conditions section, in the <u>Promotion Regulations</u> tab.